

## Stakeholder Involvement

- Rapid Improvement Event held in July 2013. This was jointly sponsored by Surrey County Council and health commissioners. Participants comprised families, schools areas teams, health providers and commissioners.
- Speech, language and communication needs analysis completed in January 2013, which included questionnaires sent to families and professionals
- A therapy forum set up in February 2014 with representation from families, schools, early years
- August- October 2014: 23 parents attending parent empowerment workshops for children who had been referred to speech and language therapy were consulted informally by the commissioner about their experiences of the service. In line with proposed new commissioning responsibilities the focus of the provision commissioned by Clinical Commissioning Groups (CCGs) will be on pre-school children.
- October 2014-January 2015: The proposed joint commissioning strategy was presented to the Surrey CCGs Children's Collaborative and agreed by all six Surrey CCGs
- An engagement event and consultation held in January 2015 to gain feedback on the draft joint commissioning strategy
- Four co-design events were held to seek views from families, schools, therapists and other professionals on what a new speech and language therapy service should look like in Surrey. The events were jointly organised by Surrey CCGs and Surrey County Council. More than 150 participants attended the four events to share their ideas and each event was fully booked out
- More in-depth phone interviews with 3 families to gain a clearer understanding of what 'family friendly' services meant to them.
- A business model group was set up in January 2015, focusing on the council commissioned part of the service. The working group has representation from schools, families, finance, area teams and procurement and has the remit of agreeing a financial business model for Surrey County Council that supports the proposed joint commissioning strategy for the Speech and Language Therapy Service in Surrey
- A family focus group is in the process of being established to help ensure the new service specification meets the needs of families.
- The full set of proposals was agreed at the full Cabinet meeting on 26<sup>th</sup> May 2015.

This page is intentionally left blank